

# Thank You!

Thank you for your business! Please take a few minutes to answer some questions about your experience today. We're always eager to improve and this feedback will guide us in our mission to provide exceptional services and unbeatable customer satisfaction. Please return this to your technician before he leaves.

Why did you select our business today?	
Would you recommend our business to others? Why?	
How did you hear about us?	
Rate your experience with us, 1 being "very poor", 10 being "exceptional"	1   2   3   4   5   6   7   8   9   10

Additional Comments, Questions, or Concerns	
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**YES, please contact me**      Phone Number: \_\_\_\_\_  
Email: \_\_\_\_\_

**NO, don't contact me**      Address: \_\_\_\_\_

**Do any of the following apply to your household or equipment? Please check all boxes that apply.**

- |                                       |   |  |   |
|---------------------------------------|---|--|---|
| <input type="checkbox"/> Noise        | <input type="checkbox"/> Uncomfortable rooms        | <input type="checkbox"/> Hotter on second floor        | <input type="checkbox"/> Mold or mildew     |
| <input type="checkbox"/> Dry air      | <input type="checkbox"/> Intermittent CO alarms     | <input type="checkbox"/> Diffuser Streak               | <input type="checkbox"/> Musty air          |
| <input type="checkbox"/> Muggy air    | <input type="checkbox"/> Foggy windows or mirrors   | <input type="checkbox"/> Pets                          | <input type="checkbox"/> High utility bills |
| <input type="checkbox"/> Dusty        | <input type="checkbox"/> Stuffy air                 | <input type="checkbox"/> Water damage or leakage       | <input type="checkbox"/> Frequent repairs   |
| <input type="checkbox"/> Drafty       | <input type="checkbox"/> AC/Heater cycling too fast | <input type="checkbox"/> Lingering allergies or asthma | <input type="checkbox"/> AGR/Old Equipment  |
| <input type="checkbox"/> Backdrafting | <input type="checkbox"/> Window condensation        | <input type="checkbox"/> Odors from ducts              | <input type="checkbox"/> Other              |

May we place a yard sign on your property at the conclusion of this service call?       YES       NO